

November 17, 2020

Dear ThunderWolves:

Congratulations on making it through much of the fall semester — we hope you are looking forward to some well-deserved time away over the fall break. As you know, CSU Pueblo planned to move to fully remote learning after Thanksgiving to reduce risk from COVID-19 after a heavy travel season. The switch to fully remote learning announced last week happened one week earlier than we had all hoped, but it was made necessary by the pandemic realities in our community and the nation at large. The first priority for CSU Pueblo is the health and safety of our students and team members, and we are proud that, unlike other campuses across the state and nation, we were able to make it so far into the fall semester without having to move fully remote.

Spring Semester Plans

You likely have questions about our plans for the spring semester, and what your living and learning experience may look like after the holidays. As we have all learned over the past few months, life in a pandemic is unpredictable, and CSU Pueblo's commitment to you is that we will always plan for as many of the eventualities as possible, and we will communicate next steps as soon as we know them. Our plan currently is that the spring semester will continue as planned – with classes resuming Jan. 17 in a variety of delivery methods, including face-to-face, online, and hybrid. All of those modalities are reflected in the current course schedule for spring. As announced a few weeks ago, Spring Break will be moved to the week of April 19, and all courses will shift to an online modality at that time, through finals. Please know that while we have invested a lot of time and energy into preparing for the spring, it is important that we all remain flexible as we move forward together. As we saw this fall, it is likely that challenges will arise, and our ability to work together as a Pack, to trust in each other and our ability to solve challenges together, will be essential to another safe and successful semester. We ask that you keep this letter and refer to it when you have questions, as we provide links to key resources that have been developed to support you in this journey. Because we know it is lengthy, we have divided the student information below into sections by topic.

Protect the Pack

As you return to campus for spring, whether you are living in the residence halls or commuting to join us each day, it is important to remember the key role that you play in the continued health and safety of our campus community. Please review the <u>Pack Arrival Guide</u>, which you saw this fall as well. Even though some of the dates will change for Spring, it continues to serve as a one-stop resource for the most common questions we have received from students and their families. Please see our <u>student COVID resource page</u> for the most up-to-date information, communications and resources related to your living and learning experience during COVID.

Classroom Experience

As you know from previous messages, we spent time in preparation for this fall carefully measuring our classrooms and adjusting maximum occupancy guidelines for each space to adhere to physical distancing guidelines. We have also expanded our online and hybrid offerings to provide each student with flexible options for taking courses that keep you on your path to graduation. **All of that remains in place for our spring learning experience.** For those of you who will be taking in-person classes with us, please know enhanced

cleaning protocols are also in place. You and your classmates, along with professors, will wear masks at all times in the classroom. Additional information about classroom expectations and enforcement of safety protocols and other conduct-related concerns can be found on the **Campus Services** page of the <u>Arrival Guide</u>.

Tutoring Support

You will have access to all university tutoring services for the entire spring semester. All tutoring centers at CSU Pueblo will continue utilizing WC Online, a state of the art program, to streamline their tutoring support services. This fall was the first time we used the WC Online platform, and we continue to refine the services available to you based on feedback we received this semester. WC Online allows students to easily navigate and schedule tutoring support, with opportunities available for safe face-to-face tutoring on campus, as well as online synchronous and asynchronous support. Learn more about it <u>from this video</u>.

Lessons from the Fall

We are also moving to quickly address opportunities for improvement that you helped us identify this semester. Results from a student survey showed us key areas of concern for you as you continue to successfully pursue your education in the midst of this pandemic. This video from our student government president and this link explain more about the survey and our follow-up actions related to online learning, support, and technology access. As the realities of life in a pandemic change, what is most important is that we continue to learn from each other about adjustments needed to ensure your success as CSU Pueblo students.

Co-curricular Experience

The classroom experience is an essential part of your CSU Pueblo student experience, and so are all the rest of the experiences you take part in as a member of our ThunderWolf community. It is important that you know our teams are committed to offering all of our students, whether you are fully in-person, fully remote, or taking a mix of courses, access to the services and opportunities you expect from a college experience. That means both inperson and virtual student life experiences. We invite you to stay informed about events throughout the year by following <code>@MyCSUPueblo</code> on Facebook and <code>@mycsupueblo</code> on Instagram for event updates and information. Our Student Recreation Center will be open for in-person student use as public health guidelines allow, but even when the facility is closed, the SRC team hosts virtual events and fitness classes, both live and on-demand.

Living on Campus

Residence Life and Housing (RLH) has undertaken significant preparations for students who will be living on campus for the spring semester. Details about the extensive precautions RLH has undertaken, and the assistance we need from our students to keep the housing community safe, can be found in the **Living on Campus** section of the <u>Arrival Guide</u>. The web site also contains special information about <u>billing term dates for the spring</u>, which allow us to offer flexibility in the cost of housing for students, depending on whether they need to remain on campus after April 18. Additional information can be found on the RLH web page.

End of the Semester

As shared previously, **the last day of in-person instruction will take place April 16**. Students will not return to campus for classes once they depart for Spring Break, and all final exams will be completed remotely. CSU Pueblo hopes to be able to offer an in-person commencement option in May, but will make a final decision in early February, based on public health guidance and the state of the pandemic at that time.

Advising and Course Registration

If you need to register or make adjustments to your spring class schedule, don't delay. The longer you wait, the more likely the classes you want to take may be full. Returning students may contact their academic success coach or home department for assistance. If you need support, contact the <u>Center for Academic Enrichment</u> at 719.549.2584 to get started.

We look forward to seeing you back on campus in January. As always, if you have any questions, please feel free to contact our offices at the main numbers listed below.

Best wishes,

Chrissy Holliday Vice President of Enrollment Management, Communication, & Student Affairs Office: 719.549.2997 Mohamed Abdelrahman Provost and Executive Vice President for Academic Affairs Office: 719.549.2313