

January 10, 2022

Dear ThunderWolves:

As you know, the start of the semester is upon us, with Extended Studies courses starting today, and our Resident Instruction courses starting next week. I am excited to welcome you to the spring semester!

I know you are working hard to prepare for the January 17 start of classes, but may be encountering difficulties in completing a few key tasks (immunization verification, account pay downs, advising appointments, etc.) in a timely fashion. The world in which we currently live, in which folks find themselves unexpectedly quarantined, or dealing with illness, shifting work hours, and other issues has made it imperative that institutions like ours do what we can to accommodate reasonable adjustments that benefit you, our students. Many of you have asked us for flexibility, and we are doing what we can to provide that in these unprecedented times. Specifically:

- CSU Pueblo is extending the Add period this semester by one week, so you may **continue to register for classes that begin Jan. 17 through Jan. 28**. This extended Add period does not apply to Extended Studies courses that began Jan. 10.
- Please make plans to attend your intended courses, whenever possible, even if not yet registered. This will help ensure you do not fall too far behind in your coursework.
- Provost Abdelrahman will coordinate with our faculty to offer as much flexibility as possible to students at the start of this semester, knowing some of you will add a class that has been in session for some time. Key departments across campus will also be working to offer **expanded support services** to ensure the success of our students this semester.
- We are working to **temporarily increase the Accounts Receivable threshold with which students can re-enroll from \$500 to \$1,500**. Chief Financial Officer Juanita Pena is working to make that happen in student accounts by the middle of this week, and she will directly communicate with all students who have this hold lifted, so they are aware and can register.

If you have questions about next steps for enrollment, contact your <u>PACK Center Success Coach</u> by calling 719.549.2584 or your faculty mentor. **Please know that it is not too late to take actions to guarantee you are enrolled for the spring semester.** 

Best wishes,

Chrissy Holliday Vice President of Enrollment Management, Communication, & Student Affairs